

Handbook

Harmonised Framework for Impact Reporting
for Social Bonds

September 2024



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Disclaimer

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Introduction and History

Overcoming global development challenges and advancing objectives for the public good requires significant investment in projects that bring about positive social impact. Many of these investments are expected to be financed by debt instruments including bonds. Committing a section of the bond market to the financing of projects with expected positive social outcomes will channel existing and new pools of liquidity to address global challenges such as those exemplified in **Sustainable Development Goals (SDGs)**.¹

Social Bonds are bond instruments aligned with the four core principles of the **Social Bond Principles (SBP)**² where the proceeds are exclusively applied to finance or re-finance eligible social projects. These are projects with the objective to address or mitigate specific social issues and/or seek to achieve positive social outcomes especially, but not exclusively for a target population(s)³. It is acknowledged that the definition of target population can vary depending on local contexts and that, in some cases, such target population(s) may also be served by addressing the general public. Furthermore, the SBP explicitly recognise several eligible project categories, including providing affordable basic infrastructure, access to essential services, and affordable housing amongst others.

Social Bonds seek to increase investment in social projects. Transparency and reporting are critical to developing a robust Social Bond market and to maintaining the integrity of the market.

The path to harmonising reporting practices requires the identification of indicators that are compatible with different internal processes for managing proceeds and determining project eligibility. This document summarises the conclusions of the Social Bond and Impact Reporting Working Groups and aims to catalyse a broader discussion among issuers and investors.

This handbook outlines core principles and recommendations for reporting to provide issuers with a reference as they develop their own reporting. It offers core and other impact reporting metrics and sector specific guidance for the aforementioned project categories, starting with Affordable Housing in 2024. The document also provides a reporting template covering quantitative and qualitative information that issuers can adapt to their own circumstances (see Annex II). These templates refer to the most commonly used indicators. Other indicators, however, might be relevant as well. Background and definitions of output, outcome, and impact indicators as well as a non-exhaustive illustrative list of indicators for each category can be found in Annex III.

This document does not, at this stage, cover detailed impact reporting on all projects pursuant to the SBP categories. However, the authors of this document acknowledge the importance of harmonisation also for such projects, for which additional suitable indicators will need to be developed in the future. All recommendations, indicators and templates need to be compatible with different approaches to the management of proceeds, which can be based on allocations to either individual projects or project portfolios. It is acknowledged that there are also other initiatives in the market that provide guidance on impact reporting.

1 The SDGs have been adopted by 193 countries and are based on agreement that each country faces specific challenges in its pursuit of sustainable development. Addressing these challenges in order to achieve the SDGs by 2030 represents an immense investment opportunity.

2 For the full definition of social projects and list of social project categories, refer to the [Social Bond Principles](#). Bonds that intentionally mix green and social projects are referred to as Sustainability Bonds, guidance for which is provided separately in the Sustainability Bond Guidelines.

3 Issuers may refer to the Q&As related to Social Bonds added to the [Guidance Handbook](#).

Core Principles for Reporting

- 1. Reporting is a core component of the SBP, and Social Bond issuers are required to report on both the use of social bond proceeds, as well as their expected social impacts, especially on a target population, at least on an annual basis.** Besides qualitative performance indicators and contextual information, the use of quantitative performance measures is recommended, where feasible. In this regard, core impact metrics such as those proposed under the relevant project categories in this Handbook are preferred over other quantitative metrics.
- 2. Issuers are recommended to define and disclose the period and process for including projects in their report.** There are several options for choosing when to add/remove projects to/from the report. Some of these options are described below. Projects can be added/removed to/from an impact report either directly, or indirectly via adding/removing them to/from a portfolio when reporting at a portfolio level.
 - Projects can be added to the report once the issuer has approved and determined a project as eligible, or once social bond proceeds have been allocated to eligible disbursements.
 - Projects should be removed from a report if the project experiences issues that are likely to affect or have already negatively affected (expected) impact such as being past due, or after the underlying loans have been repaid.

As part of its due diligence in monitoring projects included in its social bond programme, an issuer may elect to remove a project from its social bond programme, in which case it could cease reporting on such a project until a subsequent decision to restore the project's eligibility.

- 3. It is recommended that the report indicates the total signed amount and the amount of social bond proceeds allocated to eligible disbursements.** It would also be beneficial for issuers to show additional information such as the year of signing (or other measures to describe the seasoning of a portfolio) or project stage from a financing point of view (such as signed, disbursed, repaying).
- 4. A defining characteristic of social bonds is that the issuance proceeds (or an amount equal to the proceeds) are to be allocated only to those social projects that meet the issuer's predefined eligibility criteria.** Issuers are encouraged to put in place a formal internal process for the allocation of proceeds linked to their lending and investment operations for social projects and to report on the allocation of proceeds. Issuers are encouraged to explain the key characteristics of the approach they select for their allocations and to provide reference to external audit/verification, when applicable, regarding their allocation criteria.
- 5. Depending on the process put in place for the allocation of proceeds, it is recommended that issuers either provide a list of projects to which social bond proceeds have been allocated, or report solely on a portfolio level.**

Reporting can be done:

- on a bond-by-bond basis, where one social bond issuance is
 - i. linked to one or more specific projects or
 - ii. linked to a portfolio of projects if a large number of small-sized projects is financed by one social bond or if confidentiality considerations restrict the level of detail that can be disclosed.
 - on a social bond portfolio basis where the proceeds of all of an issuer's outstanding social bonds fund a portfolio of projects. Issuers are encouraged to explain the key characteristics of the approach they select for their reporting.
- 6. Issuers should identify the social project categories to which Social Bond proceeds have been allocated,** such as the eligible project categories identified in the Social Bond Principles. Issuers are encouraged to provide further details on the project category, such as sector of operation. Issuers are also encouraged to identify alignment with market-wide social or development objectives, such as the Sustainable Development Goals (SDGs), to help investors that may use them as part of their investment decisions⁴.

⁴ Issuers may refer to "[Green Social and Sustainability Bonds: a mapping to the sustainable development goals](#)"

7. **Issuers should identify the relevant target population(s) intended to benefit from the eligible Social Projects.** It is acknowledged that the definition of target population can vary depending on local contexts and that, in some cases, such target population(s) may also be served by addressing the general public. Issuers are expected to provide additional information as to why the population and/or public have been targeted, for example, by explaining why it is considered under-served or vulnerable, by providing the income threshold used, or by referencing definitions from national or regional statistics or indices as relevant.

8. **Depending on the way in which proceeds are allocated, there can be differences in the approach to impact reporting.**

In cases of allocations to individual projects, it is recommended that the report:

- Identifies the individual projects and clearly defines, for each project, the overall project impacts (including financing from all financiers) with information about the total project size and/or the issuer's share of total financing (project-by-project report); and/or
- Aggregates project-by-project results including only the pro-rated share (as a percentage of the issuer's share of the total financing) of the total projects' results (portfolio report based on project-by-project allocations).

In cases of allocations to a portfolio of projects, issuers typically report on the overall impacts of the portfolio, especially where they believe that their financing has played a catalytic role. Issuers are encouraged to provide additional information on the catalytic role of their financing. Issuers are however encouraged to also report the pro-rated share of the overall results.

9. **The impact report should illustrate the expected social impacts or outcomes made possible as a result of projects to which social bond proceeds have been allocated.** It should be based on ex-ante estimates (developed prior to project implementation) of expected annual results for a representative year and/or annual actual impacts (ex-post) where available, once a project is completed and operating at normal capacity. It is recommended that the method of estimating the impacts is assessed by an external reviewer and aligned to the best standards and practices within the respective industry/sector. In the case of reporting on a portfolio level, ex-ante estimates can be based on the annual analysis per portfolio and, if several categories are financed, per category, if possible. The method of estimating the impacts should be made transparent. As the report would include the estimated results of projects that are still in the construction, development, or implementation phase, there is no guarantee that these results will ultimately materialise. The reporting is thus not intended to provide actual results achieved in a specific year or reporting period.

10. **It may also be beneficial to report the estimated lifetime results and/or a project's economic life (in years) to provide users with a basis for understanding the impact of the project over its lifetime.** It should be noted that a simple multiplication of the project's economic life by the estimated annual impact may not always provide a good estimate of the lifetime impact results, because this would not take into account ramp-up and ramp-down phases of the project life cycle. Also, for some project types, it may be difficult to aggregate all the measures being implemented at a project site given the heterogeneous nature of processes and/or equipment.

11. **Issuers should report the pro-rated share (as a percentage of the issuer's share of the total financing) of the overall impact results of the projects or portfolio of projects.** Issuers may also seek to typically report on the overall results of the portfolio, especially where they believe that their financing has played a catalytic role.

12. **For comparability and transparency, it is highly recommended that issuers provide background on the methodology and assumptions used for the calculation of social indicators.** Most notably, issuers are encouraged to explain if social indicators represent incremental change between a baseline and a target (relative figure) or the total future figure without consideration of the baseline starting point (absolute figure). If baseline figures are used, issuers should disclose the rationale. In cases when the expected impacts of different project components may not be reported separately, issuers may attribute the impacts to each component based on its relative share in the related financing, disclosing the attribution approach. Issuers have the option to combine the reporting metrics for multiple sectors into a single table. If reporting on the total number, then this should be made clear in that reporting table. Issuers are encouraged to collect and report impact data regularly against a consistent set of indicators and to provide comparative data and year-on-year trend analysis where possible. In case the issuer samples ex-post verification of specific projects, it is recommended that the relevant results are clearly included in the reporting and compared to the ex-ante assumptions. For more information on ex-post verification, please refer to Annex I "Impact confirmation on Target Population".

Complex recalculations that are not publicly disclosed in documentation related to the Social Bond issuance or to the project or entity being financed through the Social Bond should be avoided. Caution should be taken in comparing projects, sectors, or whole portfolios because assumptions and methodologies can vary significantly. While technical experts aim to make sound and conservative assumptions that are reasonable based on the information available at the time, the actual social impact of the projects may diverge from initial projections. For example, social, economic, technical, political and legal changes can cause deviations from projections. In any case, transparency on the assumptions would clarify the reasons behind differences between ex-ante and ex-post assessments. Where ex-post impact information is not available, issuers are encouraged to disclose their process for monitoring, reporting and (if any) verification of ex-ante assessments.

13. **To facilitate comparison of project results, it is suggested that issuers aim to report on relevant sector specific core indicators for projects included in their social bond programmes.** This document proposes sector specific core indicators for some SBP project categories and issuers are encouraged to report on all core indicators in the relevant project category, that relate to their projects and to disaggregate based on the target populations where relevant and/or feasible. However, other indicators might be deemed relevant as well.
14. **Investors should be aware that comparing projects, target populations, sectors, or whole portfolios is difficult because general assumptions on inputs in calculations and calculation methods, also vary significantly.** In addition, the cost structures between countries also vary, so that developing cost-efficiency calculations (results per unit of amount invested in eligible projects) could place smaller countries with limited economies of scale at a disadvantage and will not take into consideration the country-specific context. However, issuers are recommended to disclose a detailed description of the projects (e.g., context, region, target, population) to promote transparency and understanding about the various regulations and the baseline situation and circumstances in the respective country and region where the projects are located.
15. **Issuers are encouraged to be transparent about projects with partial eligibility.** Some projects may have components that meet the issuer's social bond eligibility criteria while other components of the same project do not. Issuers should therefore disclose whether or not and to what extent they accept partial eligibility. Should an issuer use criteria that require allocating social bond proceeds to a project with partial eligibility, then it is recommended to explain all assumptions about which component each disbursement relates to (e.g., if it is assumed that disbursements are first made to the 'social' component, or pro-rated between the 'social' and 'other' components). If an issuer allocates social bond proceeds only to those component(s) of a project that are eligible, it should report the portion of the total project that is social bond eligible. Irrespective of whether the Social Bond proceeds are used to finance the whole of a partially eligible project or just eligible components, the overall social impact of the projects (including the non-eligible part) should be estimated, and a clear risk assessment including appropriate mitigation efforts (if applicable) will need to be provided.
16. **The Social Bond Principles highlights the value of qualitative as well as quantitative reporting.** This should not only allow a better understanding of the context in which the project's impact is expected to be achieved but should also provide an understanding of the management of risks that have been identified in relation to the project, such as those highlighted in the relevant chapters for eligible project categories and qualified as material. Negative effects of projects should also be reported.
17. **When and if issuers use output, outcome and/or impact metrics (as defined in Annex III) relevant for their projects, such indicators should be feasible and practical, but at the same time, should capture tangible social changes that are expected as a result of the project.** For example, metrics may be in terms of numbers of people who benefit, or number of facilities. If the project will also have environmental-related impacts, issuers are encouraged to also report on the relevant established metrics. In some cases, quantitative indicators may not fully represent the social impacts that are expected from the project or may not be feasible. In such cases issuers are encouraged to supplement or substitute with qualitative information.
18. **Disbursement Reporting:** It is recommended that issuers' Impact Reports indicate the timing of disbursements, i.e., the year of such disbursements (or other measures to describe this aspect) or, when applicable, the project stage from a financing point of view (such as signed, disbursed, repaying).

Sector Specific Guidance and Reporting Metrics

Affordable housing

Affordable housing projects are considered to include housing development, acquisition, upgrading/refurbishing, housing finance, and other activities that support affordable residential housing among specific target populations.

Affordability may be defined by the income and/or demographic group targeted by the project; the price range or other criteria that is defined as 'affordable housing' based on local regulation; or approaches taken by relevant professional organisations.

Depending on the context, affordable housing might be described as social rentals, low-cost ownership, shared ownership, subsidised housing, or other. Issuers should disclose any definitions, criteria, or requirements relevant to the project. This category may also include housing provided by the private, public, and non-profit sectors, mixed use developments that contain both affordable and market-level housing, and other forms of housing tenure such as rental, ownership and co-operative ownership, as well as temporary and permanent housing. Issuers should provide disclosure on the type of intervention they are seeking to finance and the target population(s).

There may be affordable housing projects for which the proposed core indicators are either not applicable or the data is not available. In such cases, issuers are encouraged to use metrics appropriate for these projects. While this document proposes certain specific quantitative impact reporting metrics, providing qualitative information is also of importance. Since the context in which any project is undertaken is of key importance in assessing impact, a portfolio of projects across different geographies may be best understood through disaggregated data and issuers are advised to consider whether metrics are more meaningful if provided at issuer or project level.

Reporting should reflect the project's target population(s)— for affordable housing projects this is often low-income populations, but can also be women, people with disabilities, aging populations, homeless populations, people in temporary accommodation, or other groups that may face difficulty in accessing affordable housing in the context. Issuers are encouraged to disaggregate indicators for specific target populations as relevant for the project. Issuers should disclose any relevant definitions or criteria for the target population.

Affordable housing projects may also include objectives or components of other social or green bond project categories, for example, green buildings or socioeconomic advancement and empowerment. The issuer should endeavour to the extent possible to categorise projects in their reporting according to the primary objective of the project. Issuers may also choose report on other indicators related to other project objectives or categories.

It is also important to understand the positive and negative externalities and considerations related to affordable housing projects. In addition to the metrics included below, issuers can provide information as to how they plan to manage the positive and negative impact of the projects, such as their strategies and action plans.

Core Indicators (see Notes a. & b. below)

1. Number of people reached
2. Number of affordable units/houses/dwellings constructed, improved, rented, financed, or acquired.
3. Number of outstanding affordable housing loans/grants/subsidies.

Other Indicators (see Notes a. & b. below)

Housing Affordability

- Number of households with rent lower than the local/national average
- Ratio of average affordable housing cost to average market-rate cost

Access and Residential Stability

- Number of households in long-term affordable tenancies (3-years+)
- Number or percent of residents retained
- Reduction in number of people in sub-standard housing and/or experiencing homelessness
- Increase in target population's rate of property or home ownership

Supportive Services

- Share of residents accessing non-financial supportive services

Housing Quality

- Number or percent of affordable units meeting quality/sustainability standards
- Share of residents satisfied with the housing

Notes:

- a. If converting the number of households, housing units, or loans into a number of people reached, issuers are advised to use the average household size data most relevant to the project, such as the country or region, and to disclose the methodology used.
- b. Reporting on a disaggregated basis where applicable and possible is recommended⁵.

⁵ Potential disaggregation categories (non-exhaustive examples): socio-economically disadvantaged/poorest part of the population; gender; persons with disabilities; ethnic, racial and religious minorities; indigenous people and local communities; and migrants and forcibly displaced populations.

Annex I – Impact confirmation on target population

Impact confirmation on target population refers to the process of collecting impact data from target populations (that in specific cases can be assimilated to the general population) whose lives the proceeds of the bonds are intended to impact. The purpose of impact confirmation on target population is to assess the effectiveness of the use of proceeds using an inclusive, bottom-up approach that will improve transparency of reporting and mitigate the risk of impact washing. It is also recognised that, for some kinds of projects and contexts, impact confirmation on target population can be more time feasible and relevant than for others.

As such, while impact confirmation on target population is recommended, it is entirely voluntary.⁶ Impact confirmation on target population can be conducted by the issuer who can involve a third-party to provide support with data collection, conducting digital surveys, etc.

Depending on the scope of the project and the feasibility, impact confirmation on target population can be done:

- Pre-issuance: impact confirmation prior to the Social Bond issuance is done to verify the robustness or accuracy of assumptions used to describe how the ‘use of proceeds’ will benefit the target population and to select what impact metrics are most relevant to use for reporting post issuance; and / or
- Post-issuance: impact confirmation post issuance of the Social Bond is done to verify whether impact reports are based on actual outcomes experienced by the target populations.

For instance, impact confirmation on target population can be done with a randomly selected sample of the target population that is representative of the total population; individuals can request to provide input on a voluntary and anonymous basis at an agreed upon frequency. The issuer can voluntarily elaborate on their approach (size, methodology, data collection frequency and tools, etc.) in their Social Bond framework and subsequent impact reports under the ‘reporting’ section.

⁶ Please note that, through the impact confirmation process, all kinds of output, outcome and impact can be gathered to assess the final effect of the use of proceeds on the target populations.

Annex II - Illustrative Summary Template for Social Project-by-Project Report

The reporting template can be downloaded in excel format on ICMA's [website](#)

Illustrative Summary Template for Social Project-by-Project Report													
Project Category				Allocation information					Social Indicators				
Project name	Eligible Social project category	Sub Category	SDG address	Target Population	Signed amount	Share of total project financing	Eligibility for Social Bond	Allocated amount	Project Lifetime	Core Indicator #1	Core Indicator #2	Core Indicator #3	Other Indicators
e.g. Project A	Affordable housing	social rentals, low-cost ownership, shared ownership, subsidised housing, or other	11	low-income populations, women, people with disabilities, aging populations, homeless populations, people in temporary accommodation, or other groups that may face difficulty in accessing affordable housing in the context	currency	%	% of signed amount	(currency)	in years	Number of people reached	Number of affordable units/houses/dwellings constructed, improved, rented, financed, or acquired	Number of outstanding affordable housing loans/grants/subsidies	Housing Affordability <ul style="list-style-type: none"> •Number of households with rent lower than the local/national average •Ratio of average affordable housing cost to average market-rate cost Access and Residential Stability <ul style="list-style-type: none"> •Number of households in long-term affordable tenancies (3-years+) •Number or percent of residents retained •Reduction in number of people in sub-standard housing and/or experiencing homelessness •Increase in target population's rate of property or home ownership Supportive Services <ul style="list-style-type: none"> •Share of residents accessing non-financial supportive services Housing Quality <ul style="list-style-type: none"> •Number or percent of affordable units meeting quality/sustainability standards •Share of residents satisfied with the housing

Annex III - Working list of sample social indicators

This annex includes an illustrative list of quantitative social indicators that may be considered. This list is not meant to be comprehensive and each column is to be considered individually as indicators on the same row are not necessarily related.

There are a variety of indicators in use. While the purpose of Social Bonds is to finance projects with a positive impact, this can be measured by output, outcome and impact which can be used to track (positive) results as well as potential negative impact or missed targets. It is emphasised that the output, outcomes and/or impact defined in an issuer framework should foremost be matching the stated objective of the projects that underpin the bond and increase the level of transparency and that including indicators for the sake of inclusion should be prevented.

This annex is not intended to recommend any specific indicator. Issuers are expected to be able to distinguish between output, outcome and impact based on the project context (proposed social indicators may work for both categories depending on the nature of the project or organisation being financed). Outputs, outcomes, and impacts may be defined as follows:

- **Outputs**, defined as the tangible or intangible practices, products and services that result from an organisation's activities. They should be measurable and readily determined and able to be (externally) verified. An example is the number of affordable dwellings built or homeless people served.
- **Outcomes**, defined as the changes, benefits, learnings or other effects (both long and short term) that result from the organisation's activities that are likely to occur as result of the output. An example is reduced rental costs for the target population compared to the national or regional rent index.
- **Impacts**, defined as the attribution of an organisation's activities to broader and longer-term outcomes. These may take a certain number of years to become evident after the project activities are completed and in certain cases may be experienced only after the bond has matured. An example is the reduction in health issues related to homelessness in the served jurisdiction attributed to the efforts of the funded project.

Note: To accurately calculate social impact, outcomes need to be adjusted for: (i) what would have happened notwithstanding the use of proceeds ("deadweight"); (ii) the action of others contributing to the specified outcomes ("attribution"); (iii) how far the outcome of the initial intervention is likely to be reduced over time ("drop off"); (iv) the extent to which the original situation was displaced elsewhere or outcomes displaced other potential positive outcomes ("displacement"); and for unintended consequences (which could be negative or positive).⁷

Suggested output and outcome metrics all fall under the umbrella of 'social indicators'.

Selection of metrics for ex-ante reporting

In cases where impact is expected to be experienced and measurable only in the long-term or beyond the Bond tenor, Issuers can choose to report metrics linked to more short term and to include a write up in the broader Social Bond Framework on how they expect this will leave to long-term impact post Bond maturity. Indicators are available from various other sources e.g., GIIN IRIS+ (available here: <https://iris.thegiin.org/>), the United Nation's 169 sub-targets under the Sustainable Development Goals (available here: <https://sdgs.un.org/goals>), among others.

Target population

A majority of the indicators in the table below are general examples and do not include the consideration of a specific target population. As such, issuers are encouraged to disaggregate data and to specifically define indicators to highlight the expected impact on specific target populations (for a non-exhaustive list of target populations, please refer to Annex I page 9 of this document). For example, if the Issuer identifies 'women' as the target population and the Social Bond use of proceeds aim to expand financial services, the output indicator could be 'number of women provided with access to affordable credit' and the outcome indicator could be '% income increase experienced by women'.

⁷ Aligned with EVPA guidelines on impact measurement (Available at <https://www.impacteurope.net/insights/how-do-impact-measurement-and-management> Page 17) and Social Return on Investment methodology (Available at <https://static1.squarespace.com/static/60dc51e3c58aef413ae5c975/t/60f7fa870f31d77fba3d-5fc9/1626864270430/The-SROI-Guide-US-edition.pdf> Pg 54 - 63)

Pandemic-related indicators (*)

In light of the Covid-19 pandemic, the SBWG identified the below indicators marked with an asterisk (*) as particularly relevant for issuers who wish to report on pandemic-related indicators. Please note the identified indicators are not considered exhaustive.

Prefix for outcomes

All outcome indicators do not necessarily need to result in an 'increased' positive impact (e.g. increased income) or 'reduced' negative impact; some outcomes can be seen as positive impact when these maintain the current state given the circumstances. For instance, during the COVID-19 pandemic issuers of Social Bonds whose proceeds empower low-income women to stay in the work force may not measure 'increased income' but instead would focus on 'income-level maintained' as a positive impact given the higher likelihood of women dropping out of the workforce during the pandemic. Issuers are encouraged to adapt the indicators suggested below to make this distinction clear and can provide further details in their Social Bond framework and other related reports to provide investors with context on why an outcome metric will be measured in a certain way.

Output	Outcome	Impact
I - Access to essential services		
Health <i>SDG 3: Good Health and Well Being</i>		
<ul style="list-style-type: none"> Number of patients benefitting from healthcare or medical treatment* Number of individuals receiving preventative care* Number of individuals undergoing early-detection tests* 	<ul style="list-style-type: none"> Increased hospital bed capacity and/or decreased density Reduced cost of treatment or reduction in avoidable hospitalisation for acute conditions* Reduction in care avoided due to affordability issues* Cost reduction for standard treatments and medicines Decreased distance to healthcare facilities in a region* OR Reduced average distance between patient and healthcare provider Improved proximity or connectivity of healthcare system* Improved timeliness or promptness of care* Reduced average time between diagnosis and treatment* 	<ul style="list-style-type: none"> Improvement in quality of life Increase in life expectancy Morbidity reduction Reduced mortality Improved health equity Improved healthcare accessibility Improved healthcare affordability (improved ability to pay/healthcare coverage, reduced problem aggravation due to delayed care) Improved responsiveness of healthcare system
<ul style="list-style-type: none"> Number of hospital beds* Number of clinics built in identified areas of need* Number of beneficiaries receiving access to mobile health clinics or e-health services* 	<ul style="list-style-type: none"> Increased personnel density Increased % population with ability to access medical care Reduced no. of visits to achieve functional health (return to work/recreation) Reduced number of false positives/negatives* Improved care coordination* Increased use or introduction of electronic medical records or medication order entry systems* 	
<ul style="list-style-type: none"> Number of hospitals and other healthcare facilities built/upgraded* Number of units of medical equipment purchased* 	<ul style="list-style-type: none"> Reduction in out-of-pocket expenses for low-income population* Reduction in insurance claim processing time & cost* 	
<ul style="list-style-type: none"> Number of health-related R&D programs funded* 	<ul style="list-style-type: none"> Increased medical/pharmaceutical innovation 	
<ul style="list-style-type: none"> Live births in hospitals 		
<ul style="list-style-type: none"> Number of children benefitting from paediatric care 		
<ul style="list-style-type: none"> Number of women provided with access to affordable maternal and reproductive healthcare products 	<ul style="list-style-type: none"> Improved maternal health outcomes 	<ul style="list-style-type: none"> Reduction in childhood mortality (< 5 years) Reduction in infant mortality (< 1 year) Reduced maternal mortality rates
<ul style="list-style-type: none"> Number of people vaccinated* (broken down by age, income-level, gender) 	<ul style="list-style-type: none"> Reduction in communicable disease rates* 	<ul style="list-style-type: none"> Improved public health⁸*

8 It is recommended to clarify the particular aspect of public health, as relevant

Output	Outcome	Impact
Education <i>SDG 4: Quality Education</i>		
<ul style="list-style-type: none"> Students reached (breakdown by gender) Number of education facilities and/or initiatives 	<ul style="list-style-type: none"> Increased % of girls or gender parity in school (breakdown by primary, secondary, etc as needed) 	<ul style="list-style-type: none"> Increased literacy rate Decreased youth unemployment rate Increased percentage of population who has graduated from tertiary education
<ul style="list-style-type: none"> Number of textbooks and teaching materials supplied 	<ul style="list-style-type: none"> Increased % of girls or young women with advanced degrees (breakdown by college/university as needed) Increased school enrolment rate Reduced school dropout rate Improved child literacy rate 	
<ul style="list-style-type: none"> Number of vulnerable students 	<ul style="list-style-type: none"> Increased percentage of students with special educational needs in regular classrooms 	
<ul style="list-style-type: none"> Number of people with a rare disease being provided access to services and adequate medication 		
<ul style="list-style-type: none"> Teachers trained 	<ul style="list-style-type: none"> Improved teacher-student ratio 	
<ul style="list-style-type: none"> Number of people provided with skill development and/or vocational training ideally for in demand subjects (breakdown by gender) 	<ul style="list-style-type: none"> Increased participation rate in the workforce especially for in demand professions 	
<ul style="list-style-type: none"> Number of beneficiaries who have received medical/health training* 		
Financial services <i>SDG 1: No Poverty - SDG 5: Gender Equality - SDG 8: Decent Work and Economic Growth - SDG 10: Reduced Inequalities</i>		
<ul style="list-style-type: none"> Number of loans to SMEs in low-income areas and/or microenterprises Number of people provided with access to financial services Number of low-income people provided with access to affordable microcredit/microfinance Number of low-income people provided with access to micro insurance products Number of low-income people provided with access to micro savings products 	<ul style="list-style-type: none"> Increased income Increased savings Increased insurance coverage Improved financial literacy Improved access to financial markets Strengthened financial inclusion 	<ul style="list-style-type: none"> Enhanced financial resilience/security of population Expansion of financial accessibility for low-income families Improved economic growth/GDP Increased demographic dividend Reduced physical and mental pain Improved quality of life by easing the burden of housing expenses for low-income families Reduced gap in financial accessibility according to gender Reduced income inequality/Gini coefficient
II - Socioeconomic advancement & empowerment		
Women empowerment <i>SDG 1: No Poverty - SDG 5: Gender Equality - SDG 10: Reduced Inequalities - SDG 16: Peace, Justice and Strong Institutions</i>		
<ul style="list-style-type: none"> Number of low-income, rural or minority women provided with access to micro-savings and micro-insurance products Number of low-income, rural or minority women provided with access to affordable credit Number of women provided with access to technology Number of women provided with access to information or financial services through digital products/services 	<ul style="list-style-type: none"> %/ \$ value increase of income %/ \$ value increase of financial security Increased women's access to information OR reduced gender-based information asymmetry Increased women's 	<ul style="list-style-type: none"> Improvement in women's agency or ability to fully participate in social, economic, political processes Improvement in women's opportunities or [reduced] gender-based discrimination Improvement in women's endowments or access to resources, skills, knowledge Reduced pay inequity/gender pay gap Reduced gender-based violence/intimate partner violence Improved human security or reduced risk of conflict
<ul style="list-style-type: none"> Number of loans made to SMEs with majority women in senior management or ownership positions 	<ul style="list-style-type: none"> Improved gender parity in leadership positions Increase in access to capital for women-owned or led SMEs 	
<ul style="list-style-type: none"> Number/value of loans made to SMEs with majority women in workforce or supply chain Number of women integrated into formal workforce or provided with sustainable livelihood opportunities 	<ul style="list-style-type: none"> Increased % of women in the workforce Women employment rate/female labour force participation rate 	

Output	Outcome	Impact
<ul style="list-style-type: none"> Number of women provided with decent work conditions (safety protocols (including personal protective equipment), adequate sanitation facilities, regular breaks, decent wages and working hours in line with national standards, etc) 	<ul style="list-style-type: none"> Improved quality of life for women in the workforce Reduced risk of injury or chronic health conditions for women in the workforce % Reduction in accident rates, fatality rates, and/ or occupational disease rates for females 	
<ul style="list-style-type: none"> Number of women provided with access to equal pay employment opportunities 	<ul style="list-style-type: none"> Increased income for women Higher retention rate for female employees or workforce 	
Social inclusion for the disadvantaged <i>(such as low income, minorities, rural areas, disabilities, climate hazard risks, high conflict areas)</i> <i>SSDG 1 No Poverty - SDG 8 Decent Work - SDG 10 Reduced Inequality - SDG 13 Climate Action - SDG 16 Peace, Justice and strong institution</i>		
<ul style="list-style-type: none"> Number/share of disabled people employed 	<ul style="list-style-type: none"> Poverty-endangering rate Youth unemployment rate Income wealth ratio Share of child labour Income per inhabitant 	<ul style="list-style-type: none"> Improved access to social protections, economic, technological, and financial services as well as natural resources Increase in GDP per inhabitant Decrease in the number of workers exposed to job insecurity or social insecurity Improved human security and human rights Mitigated economic inequality by offering wider employment opportunities Strengthened resilience to climate change Reduced inequality among the climate-vulnerable class* Improved climate justice for economically disadvantaged populations at-risk of climate disasters Improved opportunities for social participation to various vulnerable groups and expanded minimum income protection system
<ul style="list-style-type: none"> Beneficiaries of minimum benefits 		
<ul style="list-style-type: none"> Number of smallholder farmers reached 		
<ul style="list-style-type: none"> Number of products and services serving low-income groups 		
<ul style="list-style-type: none"> Number of vulnerable people benefitting from measures to mitigate the consequences of climate change such as natural disasters 		
Access to technology <i>SDG 9: Industry and Innovation - SDG4: Quality Education</i>		
<ul style="list-style-type: none"> Number of SMEs that receive support for equipment facilities and technological modernisation 	<ul style="list-style-type: none"> Share of people with mobile network access Improved access to information Increased % of women with access to information, networks or resources due to technology or digital products/services Improved access to finance and financial markets (via technology) Improved access to remote learning* 	<ul style="list-style-type: none"> Improved GDP Improved quality of life Improved productivity
<ul style="list-style-type: none"> Number of loans granted to low-income households for installations of improvement technologies 		
<ul style="list-style-type: none"> Number of first-time internet connections* 		
<ul style="list-style-type: none"> Number of beneficiaries receiving technology products (such as laptops and tablets) to enable remote learning* 		
III - Employment generation <i>SDG 8: Decent Work and Economic Growth</i>		
<ul style="list-style-type: none"> Number of loans to SMEs and/or microenterprises* 	<ul style="list-style-type: none"> Reduced unemployment Number of people benefitting from improved employment Number of people with upskilled employment resulting from training Rate of employment of people with disabilities 	<ul style="list-style-type: none"> Increase in GDP
<ul style="list-style-type: none"> Number of people trained in new vocational skills 		
<ul style="list-style-type: none"> Jobs created, supported, and/or retained* 		
<ul style="list-style-type: none"> Number of disabled people employed 		

Output	Outcome	Impact
IV - Food security and sustainable food systems		
<i>SDG 1: No Poverty - SDG 2: Zero Hunger - SDG 12: Responsible Consumption and Production - SDG 13: Climate Action - SDG 16: Peace, Security and Strong Institutions</i>		
<ul style="list-style-type: none"> Number of people provided with access to affordable, safe, nutritious, and sufficient food 	<ul style="list-style-type: none"> Reduced number of food insecure people Increased proportion of population provided with safe, nutritious and sufficient food 	<ul style="list-style-type: none"> Reduction in malnutrition rates Increased rates of agricultural productivity Share of target population with adequate food supply Reduced rates of poverty for farmers Increased rates of economic, social and environmental resilience for farmers Reduction in per capita food waste Increased efficiency of local resources Strengthen capacity of agri-food chain to climate resilience Reduced rates of resource related conflicts
<ul style="list-style-type: none"> Farmers provided with training (climate smart training/organic etc) Farmers provided with access to agricultural inputs (financial inputs, equipment, etc) Farmers provided with fair prices 	<ul style="list-style-type: none"> Increased production of Fair-Trade certified products 	
<ul style="list-style-type: none"> Hectares of land cultivated for which use has improved, i.e. replanted, reforested, landscaped 	<ul style="list-style-type: none"> Improved yield Reduced wastage Improved soil quality Improved water efficiency Reduced pesticide use Increased production with organic/sustainability standards 	
<ul style="list-style-type: none"> Number of people benefiting from agricultural projects and using improved farming technology 		
V – Affordable basic infrastructure		
Water / Sanitation		
<i>SDG 6: Clean Water and Sanitation</i>		
<ul style="list-style-type: none"> Number of water infrastructure projects built/ upgraded 	<ul style="list-style-type: none"> Percentage/size of populations provided access to clean water and/or sanitation 	<ul style="list-style-type: none"> Increased access to clean, affordable water and sanitation Improved health outcomes for community Reduced risk of pandemics/communicable diseases*
<ul style="list-style-type: none"> Number of new household water connections 	<ul style="list-style-type: none"> Decreased number of hospitalisations linked to water related diseases Reduced healthcare costs for family or local government 	
<ul style="list-style-type: none"> Number of people provided with adequate and equitable sanitation 	<ul style="list-style-type: none"> Reduction rate in the incidence of sanitation related diseases Reduced % of water-borne diseases in community Treatment of hazardous waste (%) 	
Transport		
<i>SDG 9: Industry, Innovation, and Infrastructure - SDG 11: Sustainable Cities and Communities</i>		
<ul style="list-style-type: none"> Kilometres of feeder roads rehabilitated/ constructed Number of people with access to affordable transport systems 	<ul style="list-style-type: none"> Share of people with access to public transport 	<ul style="list-style-type: none"> More equitable mobility More affordable mobility Improvement in sustainable/eco-friendly/low carbon mobility
<ul style="list-style-type: none"> Length of sustainable road construction with equitable access Number of residents benefitting from basic infrastructure new/upgraded which is otherwise not accessible (i.e. rail transportation, development road) 		
<ul style="list-style-type: none"> Number of additional transport units purchased to allow for social distancing* 	<ul style="list-style-type: none"> Decreased transport density* 	

Output	Outcome	Impact
Power <i>SDG 7: Affordable and Clean Energy - SDG 13: Climate Action - SDG 14: Life Below Water</i>		
<ul style="list-style-type: none"> Number of new household power connections 	<ul style="list-style-type: none"> Reduction in CO2 emissions Improvement in air quality / reduction in respiratory diseases 	
<ul style="list-style-type: none"> Number of people provided access to clean and affordable energy 	<ul style="list-style-type: none"> Increased #/% of rural areas/households with access to electricity (clean, affordable energy) Reduced wastage across agricultural/fisheries/ pharmaceutical supply chains 	<ul style="list-style-type: none"> Enhanced resilience of the power grid Improved productivity of the population
VI - Affordable housing <i>SDG 11: Sustainable Cities and Communities - SDG 1: No Poverty</i>		
<ul style="list-style-type: none"> Number of dwellings 	<ul style="list-style-type: none"> Rental costs compared to the national/regional rent index 	<ul style="list-style-type: none"> Improved safety and shelter outcomes
<ul style="list-style-type: none"> Number of individuals/ families benefiting from subsidised housing 	<ul style="list-style-type: none"> Improved access to affordable housing or housing loans* Reduction in number of people experiencing poor housing and homelessness 	
<ul style="list-style-type: none"> Disabled people with access to well-equipped dwellings 		
<ul style="list-style-type: none"> Participation (rate) of tenants in communities activities 	<ul style="list-style-type: none"> Increase in women's ownership of property and housing 	
<ul style="list-style-type: none"> Share of under-served tenants (such as women, minorities, etc) 		



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